



# POLICYHOLDER TIPS



## 1. Call Your Insurance Company

If your vehicle has been damaged from the Hurricane, contact your insurance company and follow their specific instructions.



## 2. Do Not Move Your Vehicle

Vehicles have electrical components which can potentially ignite when they come in contact with water such as from a flood. Professional tow truck operators are trained to safely move vehicles that have been flooded.



## 3. Secure Your Title If Possible

If you have the vehicle title in your possession and do not have a vehicle loan, place your title in a well-marked envelope. Once you call your insurance company about your car follow their instructions on what to do next.



## 4. Remove Personal Items

Go through your car and remove all personal items from:

- Trunk
- Glove compartment
- Back pocket of seats
- Pockets and holders on doors
- All compartments between seats
- Under and between seats
- Under mats
- In visors



## 5. Locate All Keys

Find all keys for your vehicle and place them in a well-marked envelope or zip lock bag. Put the keys under the driver's side floor mat or in the glove compartment and leave your vehicle unlocked.



## 6. Remove License Plates

Take off the front and back license plates from the vehicle. This will save you valuable time from having to apply for new plates and spend time at the DMV. This also potentially protects any personal information.



## 7. Clear A Path To The Vehicle

If the vehicle is in the driveway, don't have any other cars parked in its path to the road. Our professional tow truck drivers want to secure your vehicle as easily as possible without damaging your property or other items.