



Search By

Stock Number

Exact



New W/O

Work Orders Closed
(Last 7 Days)

345

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Waiting For Provider Docs

3

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Work Orders Aged %

18.3%

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Pending

1459

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0-15 Days	586	40.2%
16-30 Days	403	27.6%
31-60 Days	252	17.3%
61-90 Days	109	7.5%
Over 90 Days	9	7.5%

Cycle Time Average (Last 7 Days)

Total	Non-Lien	Lien
Work Orders Closed	345	View
Avg. Days	15.4	30.6
Owner Docs Authorized		Files Closed

Last 5 Opened

Work Order ID	Open	VIN
229274	02/24/2016	4M2ZV12T71DJ06875
229269	02/24/2016	JTKDE177370173378

Resources

CSAToday FAQ
 Electronic Vehicle Assignment - Detailed User Guide
 Electronic Vehicle Assignment - Quick Guide
 My CSAToday - Online Defaults User Guide

CSAToday Support

Questions? Comments?
supportdesk@iaai.com
 1 (877) 422-4225
 Mon.-Fri 7am - 7pm, Sat. 8am - 5pm

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CSAToday® Feature

TITLE PROCUREMENT DASHBOARD

CSAToday® Feature

IAATotal Loss Solutions® – our latest technology innovation – provides insurance carriers with a comprehensive suite of seamless products and services to process claims efficiently from the loss event to asset liquidation. It is built to:

- Compress timelines and reduce costs.
- Maximize workforce efficiency.
- Support policyholder retention.

The latest update to CSAToday supports IAA Title Procurement customers by providing a powerful tool to manage the titling process – making administration easier, and putting the focus on customer service and policyholder retention.



WHAT'S NEW



Visibility – Our new dashboard provides a comprehensive management view of all Title Procurement files, allowing customers to quickly assess their inventory and spot problems.



Control – The dashboard provides quick access to the details of any file, and tools that allow claims staff to update files as needed.



Collaboration – Claims managers and staff can easily communicate with IAA personnel through the interface, putting everyone on the same page.

Insurance Auto Auctions, Inc.

Two Westbrook Corporate Center, 10th Floor
Westchester, IL 60154 • 800.821.4596

IAA-Auctions.com