



[MyVehicleClaim.com](https://www.MyVehicleClaim.com)

A SELF-SERVICE SOLUTION FOR VEHICLE OWNERS

IAA Total Loss Solutions® provides carriers with a comprehensive, seamless platform to process auto insurance claims efficiently, from the loss event to asset liquidation. It is built to:

- Compress timelines and reduce costs.
- Maximize workforce efficiency.
- Support policy holder retention.

As part of IAA Total Loss Solutions, MyVehicleClaim.com is a turnkey, customer self-service platform that provides vehicle owners with transparency into the total loss claims process from beginning to end.



HOW IT WORKS



End-to-End Claim Management – With MyVehicleClaim.com, vehicle owners can track and manage a total loss claim in its entirety. Once the claim amount is settled, the owner can confirm or update information, request and download paperwork, access FAQs, track claim status and more.



Self-Service Functionality – MyVehicleClaim.com puts the vehicle owner in the driver's seat. This self-service functionality helps carriers reduce costs and maximize workforce efficiency while offering a sense of control and visibility to the user.



Cutting-Edge Communication – As a web-based tool, MyVehicleClaim.com aligns with current customer preferences. Its responsive design ensures MyVehicleClaim.com runs flawlessly on any internet-equipped device – from desktops to smartphones.

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