



Express Notary™

**MAXIMIZE SERVICE,
MINIMIZE TIME**

IAA Total Loss Solutions® provides insurance carriers with a comprehensive suite of seamless products and services to process claims efficiently from the loss event to asset liquidation. It is built to:

- Compress timelines and reduce costs.
- Maximize workforce efficiency.
- Support policyholder retention.

When notarized documents are required and can impact your timelines, use IAA Express Notary to turn an inconvenience into a positive customer experience. Express Notary, the latest addition to Total Loss Solutions, is the industry's first service of its kind. Express Notary allows insurance carriers to electronically assign title documents to a national network of mobile notaries that will travel to a location of the vehicle owner's choosing, allowing the notary requirement to be satisfied much more quickly and easily – dramatically shortening cycle time for total loss settlements, and turning a process bottleneck into a positive customer experience.



BENEFITS



Reduced Cycle Time – The notary will meet the vehicle owner at a place and time of their choosing rather than requiring the vehicle owner to execute the entire process on their own. The result is an efficient and more accurate process.



Reduced Costs – With an improved cycle time, insurance carriers can save on vehicle rental fees and better allocate employee bandwidth.



Improved Customer Experience – Many vehicle owners have limited time. By digitizing the documents process and deploying mobile notaries, insurance carriers slash the events customers find most inconvenient, resulting in increased policyholder satisfaction and retention.

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