



CSAToday® Feature

TITLE PROCUREMENT DASHBOARD

IAATotal Loss Solutions™ – our latest technology innovation – provides insurance carriers with a comprehensive suite of seamless products and services to process claims efficiently from the loss event to asset liquidation. It is built to:

- Compress timelines and reduce costs.
- Maximize workforce efficiency.
- Support policyholder retention.

The latest update to CSAToday supports IAA Title Procurement customers by providing a powerful tool to manage the titling process – making administration easier, and putting the focus on customer service and policyholder retention.



WHAT'S NEW



Visibility – Our new dashboard provides a comprehensive management view of all Title Procurement files, allowing customers to quickly assess their inventory and spot problems.



Control – The dashboard provides quick access to the details of any file, and tools that allow claims staff to update files as needed.



Collaboration – Claims managers and staff can easily communicate with IAA personnel through the interface, putting everyone on the same page.

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